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October 10, 2018

Dr. Roberto Gutierrez
President
Klamath Community College
7390 South 6th Street
Klamath Falls, OR 97603-7121

Dear President Gutierrez:

This letter replaces one dated July 24, 2018. This letter serves as formal notification and official record of action taken concerning the Spring 2018 Year Seven Evaluation of Klamath Community College by the Northwest Commission on Colleges and Universities (NWCCU) at its meeting on June 27-29, 2018. This action was taken after consideration of evidence, including the Institution's Self-Evaluation Report, the Peer-Evaluation Report, and information received as part of the institutional representative meeting with Commissioners.

Based on these materials and deliberations, the Commissioners took the following actions:

Accreditation

- Reaffirm Accreditation.

Status of Previous Recommendations Addressed in this Evaluation

- Recommendations 1 and 4 of the Spring 2011 Year One Report are fulfilled and no further action is required.

Recommendation: Spring 2018 Year Seven Evaluation Out of Compliance

The Commission finds that the following Recommendation is an area where Klamath Community College is out of compliance with the NWCCU Standards for Accreditation. According to U.S. Department of Education Regulation 34 CFR 602.20 and Commission Policy, *Commission Action Regarding Institutional Compliance Within Specified Period* (attached), the Commission requires that Klamath Community College take appropriate action to ensure this Recommendation is addressed and resolved in the prescribed period. The Commission recommends that the College:

3. Identify, align, and analyze meaningful, assessable, and verifiable measures of achievement that form the basis for evaluating Core Theme objectives (1.B.1; 4.A.1; 4.A.6; 4.B.1, 5.A.1; and 5.B.1).

Recommendations: Spring 2018 Year Seven Evaluation In Need of Improvement

The Commission recommends that the College:

1. Engage the Learning Resources Center in reviewing and updating essential policies (Circulation; Library Access; Selection Guidelines and Criteria; and Library Instruction) to reflect current practices and procedures accurately. It is further recommended that the College establish a calendar for regular review of such policies (2.A.13).
2. More clearly define, ensure alignment with established measures and objectives, and use the results of Core Theme assessment to determine whether mission fulfillment is accomplished (1.A.2; 1.B.2, 5.A.2).

Required Follow-Up

- Address Recommendations 2 and 3 of the Spring 2018 Year Seven Peer-Evaluation Report as an addendum to the Fall 2019 Mission and Core Themes Report.
- Address Recommendation 1 of the Spring 2018 Year Seven Peer-Evaluation Report in an Ad Hoc Report without a visit in Fall 2019.

Commendations: Spring 2018 Year Seven Evaluation

The Commission commends Klamath Community College in particular for the following:

1. Producing a well-organized, comprehensive, accurate, and highly useful Mission Fulfillment and Sustainability Report.
2. The development and use of highly effective student learning assessment practices at the course, program, and institutional level by College faculty.
3. Its comprehensive, inclusive, and transparent process of resource allocation that closely links budgeting to strategic planning efforts on both program and institutional levels.
4. The use of facility and technology planning efforts that engage a wide range of stakeholders, maximize the use of available resources, and result in enhanced teaching, learning, and work environments.
5. The adoption and use of meaningful partnerships that increase educational opportunities for students from throughout the region.
6. Engagement in numerous efforts that result in improved student access, retention, and progression.
7. Establishing a safe, positive, and supportive campus environment that promotes teamwork and enhances opportunities to support student success.

Future Evaluations

- Mission and Core Themes Report in Fall 2019 to include an Addendum to address Recommendations 2 and 3 of the Spring 2018 Year Seven Peer-Evaluation Report.
- Ad Hoc Report without a visit in Fall 2019 to address Recommendation 1 of the Spring 2018 Year Seven Peer-Evaluation Report.
- Mid-Cycle Self-Evaluation and visit in Spring 2021.
- Mission Fulfillment and Sustainability Self-Evaluation and visit in Spring 2025.

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NWCCU is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. If you have questions about any of the information in this letter, please contact NWCCU.

Sincerely,



Sonny Ramaswamy
President

SR:rb

cc: Mrs. Jamie Jennings, Accreditation Liaison Officer
Mr. Dave Jensen, Chair, Klamath Community College Board of Trustees
Dr. Tana Hasart, Spring 2018 Year Seven Peer-Evaluation Committee Chair